Will radars catch all the vehicles across the emirate?

Yes, they will, and around the clock for two weeks. There will be a special mechanism to review all tickets issued during this period.
Will Security Services providers and companies providing vital services of sterilisation be allowed to continue operating?

Yes, they are excluded from the restriction for being a vital sector.
Are employees of warehouses and industries of food and medical supplies and vital business allowed to continue operating?

Yes, they are excluded from the restriction for being a vital sector.
Are general delivery services of online businesses allowed to continue operating?

Yes, they are excluded from the restriction for being a vital sector.
Could families and vehicles cross Dubai to/from Abu Dhabi, or to/from Sharjah?

Yes, it is allowed only under exceptional circumstances and only via Emirates Road (Dubai Bypass Road), Mohammed bin Zayed Rd, Dubai-Hatta Rd, or Dubai-Al Ain Rd, Sheikh Zayed Road with the removal of the traffic ban on trucks.
Are fishermen allowed to pursue work?

Yes, as they are vital for supplying the market with fish.
I own livestock, how can I feed them?

Delivering cattle feed or feeding livestock are allowed, as well as visiting veterinary clinics.
Are Laundry Service Providers associated with the sterilisation operations exempted from the restriction?

Yes, they are excluded from the restriction for being a vital sector.
Should authorised individuals carry any legal documents or proofs?

Yes. It is essential to present legal proof or permit in case the individual is stopped by a police patrol or captured by the radar.
Can you summarise this new announcement?

The National Sterilisation Programme in Dubai will be extended to 24 hours a day across all areas and communities in the emirate for a period of two weeks subject to renewal. Individuals will not be allowed to leave the house, except for essential purposes or if they are working in vital sectors exempted from the restrictions.
How will these restrictions affect food retail outlets?

Food retail outlets, such as Union cooperative stores and supermarkets, as well as food deliveries are allowed to operate as usual.
Why have the restrictions been intensified?

Intensified restrictions on the movement of people and vehicles are adopted to help protect the health and safety of the community. These restrictions help our efforts in combating COVID-19.
What will happen if individuals do not respect movement restrictions?

Anyone violating the restrictions will face stringent legal action. The compliance of all people is vital to the success of measures to combat the virus and ensure the highest levels of protection.
Can I order meals from food outlets and restaurants?

You can still order your food from your favourite restaurant. However, only delivery orders are permitted.
Will you increase testing for COVID-19 in Dubai?

Extensive medical tests will be conducted across densely populated areas of Dubai to ensure members of the community are free from COVID-19 infection.
Does the movement restriction apply to individuals and vehicles?

Yes, the restriction applies to both individuals and vehicles unless they are exempted.
I have a regular appointment with a doctor, can I visit the clinic?

Medical services are operating as usual. However, it is recommended that you reschedule the appointment unless it is urgent.
I want to head to the nearby supermarket for some food essentials, what should I do?

You should first apply for a permit. Once your permit is approved, only one family member can go to the supermarket to do shopping while wearing a face mask, gloves, and maintaining safe distance from others.
Are there any exempted sectors?

Yes, most vital sectors are exempted from the movement restriction. These include medical services, food retail outlets, supply chains, suppliers, importers, health providers.
What should I do in case of power or water outage?

Water, electricity, cooling, services as well as patrol stations are operating as usual.
I work for a media outlet based in Dubai, Can I still go to my work?

Yes. However, make sure you take all precautionary measures and carry your job ID at all times.
Are ports, airports, shipping and travel agencies, customs services and borders exempted from the movement restriction?

Yes, they are exempted for being vital sectors.
I work for a private security agency, can I still work?

Yes, security personnel, private or public, are exempted from the restriction.
A private waste management company handles our neighborhood, will they still operate?

All municipality services such as waste management and sewage works are exempted from the restriction.
I work in a medical lab that provides COVID-19 related services to the DHA, can I still go to my work?

Yes all government and private entities providing COVID-19 related services are exempted from the restriction.
I use public transportation to commute to work at Rashid Hospital, will public transportation be restricted as well?

Taxies are exempted from the movement restriction under the conditions of carrying a valid movement permit (for individuals who don’t work in vital sectors), and not more than one passenger per vehicle.
I work for a construction company working on a vital project for the DHA, should I stay home?

Construction works are operating as usual. Permits for the concerned companies will be issued in coordination with Dubai Municipality and the Permanent Committee for Labors Affairs in Dubai.
You mentioned vital sectors and support sectors. What about employees working in support sectors?

Employees are permitted to work between 8:00 AM and 2:00 PM if they are working in banking and financial services including exchange centres. Laundry services (for permitted outlets) and maintenance services.
Do I need a movement permit to leave the house?

All members of the public and employees in vital & support sectors, that have been exempt from restrictions, must apply for a movement permit: dxbpermit.gov.ae.

For enquiries, call the hotline: (800737648) 800PERMIT.
When can the public leave their residence during the movement restrictions?

To avoid facing legal action, individuals who are excluded from the exempted groups/industries must apply for a permit every time they wish to leave their residence. The permit must be approved in advanced as well. An application must be filled out at https://dxbpermit.gov.ae/home. An approval will be issued only under the below mentioned circumstances, and while wearing a face mask, gloves and maintaining a safe distance from others, individuals are allowed to go out for:

- Attending essential needs such as buying food from food supply outlets (Union Cooperative stores, supermarkets and groceries); only one family member is permitted to leave the house for this purpose.
- Buying medicines / getting medical assistance from healthcare service providers like hospitals, clinics and pharmacies
- Getting tested for the COVID-19.
What are the Vital Sectors that are exempted from restrictions (24 hours a day)?

- Healthcare services (Hospitals, clinics and pharmacies).
- Food supply outlets (Union Cooperative outlets, supermarkets, groceries).
- Delivery services (Food and medicine).
- Restaurants (operations limited to home deliveries only).
- Manufacturers of medicines and providers of healthcare and medical supplies.
- Industrial sector (only vital industries).
- Industrial supply chain for services and basic commodities.
- Water and electricity sector, petrol and gas stations and district cooling services.
- Telecommunications sector.
- Media sector.
- Airports, airlines, ports, shipping.
- Customs duty and border crossings.
- Public and private security services.
- Municipality services and public and private service providers involved in garbage collection, sewage management and general cleaning and sanitation.
- Private and government sector organisations involved in combating the coronavirus (COVID-19).
- Public transport (buses and taxis only; metro and tram services will be suspended).
- Construction sector, subject to obtaining a permit from Dubai Municipality and the Permanent Committee for Labour Affairs.
- Support Sectors – (Employees working in these sectors are permitted to commute to work between 8.00 am and 2.00 pm).
- Banking and financial services (banks and exchange centres).
- Social welfare services.
- Laundry services (for permitted outlets).
- Maintenance services.

The exemption also applies to all service and support providers to vital sectors.
I’m one of the exempted categories, but I’m using a vehicle registered under a company’s property?

The ticket is issued against the vehicle driver and not its owner. However, all individuals who are authorised to go out will not be punished if they use vehicles under someone else’s name. They will only need later to provide information on the vehicle’s owner and its plate number.

In case the driver has obtained the permission to go out and he/she uses a vehicle that is not under his/her name, he/she should check with us later and bring a confirmation of approved permission to cancel the ticket.
I want to take my dog for a walk, is that allowed during the movement restrictions?

No, it is not allowed and is prohibited in all cases. However, some animals should be allowed to relieve themselves. In such cases, it is acceptable but only if it is in front of one’s residence and for no more than ten minutes while taking the necessary precautions to ensure the public’s safety.
Am I allowed to apply for permission to go out multiple times a day?

Yes, all these applications will be thoroughly examined but not necessarily get approved.
Are transport trucks that carry sands, and subcontractors allowed to operate during the National Sterilisation Programme?

Yes, they are exempted for being a vital sector.
Are the workers and machineries of the companies related to houses and building maintenance (e.g. doors, kitchens, cabinets, carpentry, wall-painting, insulation materials, bricks, concrete, iron, gypsum, and finishing) allowed to operate during the National Sterilisation Programme?

Yes, they are excluded from the restriction.
Are transport trucks that carry sands and heavy machinery allowed to operate during the National Sterilisation Programme?

Yes, they are excluded from the restriction for being a vital logistic sector that supports the other exempted ones.
I’m one of the exempted categories, yet a police patrol pulled me over and made me sign a written pledge. Will it get cancelled later?

Individuals who are excluded from the movement restrictions are allowed to go out to facilitate their work operations. However, those who take advantage of this permission for personal business and matters shall be punished. If the ticket is issued by mistake, after the movement restrictions are lifted, he/she can visit the General Department of Traffic at Dubai Police with necessary documents for confirmation to cancel the written pledge.
How can I pay movement restrictions’ violation tickets?

This can be paid off through the Dubai Police Traffic Fines Payment System.
Why some of the applications of movement permit get rejected?

The work-related movement does not need a permit if an individual is listed as one of the exempted categories. Nevertheless, personal permit movement applications are examined by an expert team. The applications that are related to purchasing food must not exceed 3 hours based on one’s location and the nearest supermarket or union-cooperative store. When it comes to the emergency applications, applicants must precisely state the nature of their emergency to get the approval; otherwise, it will get rejected. Furthermore, recurring applications usually get rejected, such as going out daily to the supermarket.
I have more than one wife, and I need to visit them, do I need a permit?

Movement Permission is required in all cases, in this case, stating one’s residence location and the one you are headed to is necessary. Our team will confirm the applicant’s information prior to the approval.
I have to visit my mother, who is old and sick, to give her medication?

We highly encourage physical distancing as much as one’s can, especially with the elderly. Family visits applications are rejected under the current circumstances except for absolute necessities. In such a case, the applicant must state the reasons for such a necessary visit to get approval.
I want to go to the ATM machine to withdraw cash, but my application got rejected. Why?

These types of applications get rejected if the time duration stated is more than necessary as these kinds of task do not take much time. Therefore, the time duration while applying should be carefully chosen, so the application does not get rejected.
I got the permit to go out buying food, yet a patrol pulled me over and gave me a warning because I was accompanied by a member of my family?

The permission is given for the one who applied. The applicant is not allowed to take any other individual with them. Taking pets is not allowed either.
A friend of mine has passed away. Am I allowed to get a permit to visit his family and attend the funeral?

Death permits are only given for the 1st and 2nd-degree relatives, after clarifying that when applying for the permit.
Can I get a permit to visit relatives in the hospital?

You are only allowed to visit first-degree relatives. This must be clarified when applying for the permit.
What are the documents required to prove that I am one of the exempted categories?

Government employees must present their job ID. Meanwhile, private companies’ employees must present a letter from the company confirming their commercial activity and stating the full name of the letter holder with a clarification of work timings. This should be presented when the employee is stopped by a police patrol.
A Police patrol stopped me, and I received the second warning, Are there any consequences?

All warnings issued to an individual are audited and reviewed: The first violation results in a warning, meanwhile the second results in a ticket issued against the violator. If a third violation is committed, the violator is referred to the Crisis and Emergencies Prosecution for further legal action.